

# SkillLink

We Fix, You Relax

"Professional home services including electricians, plumbers, and repair specialists at your doorstep."

#### **Contact Details:**

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### **Our Team**

#### 1. **Shamb**

Role: Team Leader,

Characteristics and a second in Leader.

Shamb has a proven track record in leadership roles, with strong decision-making skills and a visionary approach. His ability to inspire and guide the team makes him the ideal leader.

• Responsibilities: Strategic direction, overall management, decision making

• **Qualifications:** BE CSE Student, 3rd Year

• **Equity:** Co-founder, 33.3%

#### 2. Aditya Prakash

Role: Technical Lead,

Aditya Prakash has extensive experience in technical fields, with a deep understanding of the latest technologies. His expertise ensures that our services are of the highest quality.

- Responsibilities: Overseeing technical operations, managing service quality, troubleshooting
- Qualifications: BE CSE Student, 3rd Year
- **Equity:** Co-founder, 33.3%

#### 3. Satyam Kumar

Role: Operations Manager,

Satyam Kumar excels in operational management, with a knack for efficient logistics and customer relations. His organizational skills ensure smooth day-to-day operations.

- Responsibilities: Coordinating daily operations, customer relations, logistics
- Qualifications: BE CSE Student, 3rd Year
- **Equity:** Co-founder, 33.3%

### The Problem We Solve

#### Inconsistent Quality of Services:

- **Current Situation:** Customers often face difficulties in finding home service providers, leading to unpredictable quality.
- **Our Solution:** We provide certified and trained professionals, ensuring high-quality and consistent services every time.

#### 2. Lack of Trust and Security:

- Current Situation: Hiring unknown service providers raises safety concerns, with little assurance of their background or reliability.
- **Our Solution:** All our service providers undergo thorough background checks, offering peace of mind and trustworthiness to our customers.

#### 3. Inconvenient and Time-Consuming Process:

- **Current Situation:** Finding and scheduling home services can be cumbersome, often requiring multiple calls and long wait times.
- Our Solution: Our easy-to-use platform allows customers to book and manage appointments with workers who are available now.

#### 4. High Costs and Hidden Charges:

- **Current Situation:** Customers often face high fees or unexpected additional charges from service providers, leading to frustration and dissatisfaction.
- Our Solution: We offer transparent pricing with no hidden charges, ensuring fair and predictable costs for our services.

#### 5. Lack of Accountability:

- **Current Situation:** When issues arise, it's difficult to hold independent service providers accountable, resulting in unresolved problems.
- **Our Solution:** We provide a reliable service with clear accountability and guarantees, ensuring customer satisfaction and problem resolution.

### **Uniqueness of Our Product/Service:**

#### 1. Certified and Skilled Professionals:

We ensure that all our service providers are certified and highly skilled, guaranteeing top-notch quality and reliability for every job.

#### 2. Thorough Background Checks:

Our professionals undergo rigorous background checks, providing customers with peace of mind and a sense of security when inviting them into their homes.

#### 3. User-Friendly Booking Platform:

Our intuitive platform makes it easy for customers to book, manage, and track their appointments with just a few clicks, offering unmatched convenience.

#### 4. Transparent Pricing:

We offer clear, upfront pricing with no hidden charges, ensuring customers know exactly what to expect and trust in the value they receive.

#### 5. Comprehensive Service Coverage:

From electrical work to plumbing and home repairs, our extensive range of services means customers can find solutions for all their home needs in one place.

#### 6. Reliable Customer Support:

Our dedicated customer support team is always ready to assist with any inquiries or issues, ensuring a smooth and satisfying experience for our customers.

#### 7. Guarantees and Accountability:

We stand by the quality of our services, offering guarantees and taking full accountability to resolve any issues that may arise.

### **How We Make Money?**

#### 1. Service Fees:

- Who Pays: Customers.
- **How Much:** Variable rates based on the type and complexity of the service required (e.g., Rs. 500 for basic plumbing, Rs. 1000 for electrical repairs).
- **To Whom:** Direct payments to Skill Link through our platform at the time of booking.

#### 2. Commission from Service Providers:

- Who Pays: Partnered service professionals.
- **How Much:** A percentage of the service fee (e.g., 10-15%) for each completed job.
- **To Whom:** Deducted from payments made to service providers after job completion.

#### 3. Value-Added Services:

- Who Pays: Customers looking for premium or additional services (e.g., emergency services).
- **How Much:** Additional charges based on the specific service (e.g., Rs. 500 extra for emergency services).
- **To Whom:** Direct payments to Skill Link during the booking process.

## **Market Opportunity**

#### **India Market:**

- Target Customers: Urban, semi-urban households who are shifted, and rural areas where finding available workers is difficult
- Number of Households: 5 lakh
- Annual Spending on Home Services: Rs. 5,000 per household
- Market Potential: Rs. 250 Crore

(5 lakh households x Rs. 5,000 per year)

### **Positioned for Success**

#### **Product Development:**

- **Service Platform:** Our home services platform is being developed and will soon be ready to launch.
- **Services Offered:** We will provide electrical, plumbing, and home repair services.
- **Technology:** Our user-friendly app and website are designed for easy booking and management.

#### **Market Readiness:**

- Target Customers Identified: Urban, semi-urban, and rural households where finding skilled workers is challenging
- Initial Market Research: Indicates strong demand for reliable home services in our target regions

#### **Revenue Projections:**

- **Early Revenue Estimates:** Projecting Rs. 500,000 in revenue within the first quarter post-launch
- Growth Potential: High customer retention and satisfaction rates anticipated based on initial market feedback

### **Our Competitive Edge:**

#### 1. Comprehensive Service Coverage:

- **Urban and Semi-Urban Focus:** Like Urban Company, we provide top-notch services in urban and semi-urban areas.
- **Rural Expansion:** Unlike Urban Company, we extend our services to rural areas, addressing a significant gap in the market.

#### 2. Tailored Services for Diverse Needs:

- **Rural Adaptation:** Customizing our services to meet the specific needs of rural households where finding skilled workers is often difficult.
- **Localized Professionals:** Partnering with local service providers in rural areas to ensure timely and reliable service delivery.

#### 3. Strong Community Engagement:

- **Local Trust:** Building strong relationships with local communities by engaging in outreach and awareness programs.
- **Customer Support:** Providing robust customer support tailored to the needs of rural and semi-urban customers.

### **Our Plan to Win:**

#### • Market Penetration:

Aggressively target rural and semi-urban markets through localized marketing and partnerships with local service providers.

#### Customer Trust:

Establish a reputation for reliability, affordability, and quality through exceptional service delivery and transparent pricing.

#### • Continuous Improvement:

Regularly update our platform and services based on customer feedback and market trends to stay ahead of competitors.

## **Three-Year Financial Projections**

		Year 1 (Rs.)	Year 2 (Rs.)	Year 3 (Rs.)
Revenue		5 lakh	10 lakh	20 lakh
CAPEX	Platform Development	1.5 lakh	0.7 lakh	1 lakh
	Equipment Purchase	0.5 lakh	0.5 lakh	0.5 lakh
OPEX	Salaries	1.2 lakh	2.4 lakh	3 lakh
	Marketing	0.8 lakh	1.6 lakh	2.4 lakh
	Operational costs	0.5 lakh	1 lakh	1.5 lakh
	Customer Support	0.3 lakh	0.5 lakh	1 lakh
Net Profit		0.1 lakh	3.3 lakh	10.6 lakh

#### **Unit Economics:**

If a worker charges Rs. 500 then will deduct 10-15% from it and pay 450 rupees to the worker. We will generate 10% profit from each service provided.

### **Funding Requirements and Future Plans**

#### **Funding Needs:**

- Amount to Raise: Rs. 10 lakh.
- Planned Usage:
  - → Platform Development and Enhancement: Rs. 3 lakh.
  - → Marketing and Customer Acquisition: Rs. 4 lakh.
  - → Operational Costs: Rs. 2 lakh.
  - → Reserve Fund for Contingencies: Rs. 1 lakh.

#### **Duration and Achievements:**

- **Duration:** This investment will last for 18 months.
- Goals:
  - → **Customer Acquisition:** Reach 20,000 customers.
  - → **Revenue Generation:** Achieve Rs. 30 lakh in revenues.
  - → **Market Expansion:** Establish presence in 10 additional cities and rural areas.

#### Follow-On Capital:

- Future Funding Needs:
  - → Series A Round: Post this investment, we will raise a Series A round of Rs. 50 lakh.
  - → **Usage of Series A Funds:** Further market expansion, advanced technology integration, and scaling operations.

#### **Proposed Valuation:**

• **Valuation for this Round:** Seeking a valuation of Rs. 100 lakh.

## **Current Equity Structure, Fundraising History and Investors**

#### **Total Equity to be Distributed: 100%**

- 33.3% Shamb
- 33.3% Aditya Prakash
- 33.3% Satyam Kumar

We are at beginning stage, we are yet to invest money in our company.

#### **Fundraising:**

We are trying to raise funds and we will approach investors soon.

## **Potential Exit Options:**

#### 1. Acquisition by Larger Companies:

- **Industry Consolidation:** Larger home services companies like Urban Company or international players may acquire us to expand their market reach, especially into rural and semi-urban areas.
- **Strategic Partnerships:** Potential acquisition by companies looking to diversify their service offerings or enter the home services market.

#### 2. Initial Public Offering (IPO):

- Market Readiness: With consistent growth and strong financial performance, we aim to go public within 5-7 years.
- **Industry Examples:** Successful IPOs in the home services and tech-enabled service sectors.

#### 3. Secondary Market Sale:

• **Equity Sale:** Investors can sell their shares to other private equity firms or strategic investors interested in entering the market or expanding their portfolio.

#### 4. Management Buyout:

• **Founders and Management:** The management team may buy back shares from investors as the company becomes more profitable.

## **Comparable Industry Exits:**

#### 1. Urban Company:

- **Recent Funding and Valuation:** Urban Company has raised multiple rounds of funding and is valued at over \$2 billion, making it a potential acquirer.
- **Exit Examples:** Some early investors have exited through secondary sales during later funding rounds.

#### 2. Housejoy:

• **Strategic Acquisitions:** Housejoy has acquired smaller home service providers to expand its market reach, presenting a possible exit path.

#### 3. JustDial:

• **IPO Success:** JustDial, a local search service in India, successfully went public, demonstrating the viability of an IPO for tech-enabled service companies.

# **Thank You**

We appreciate your interest in SkillLink. We are excited about the opportunity to collaborate and grow together.

Feel free to ask any questions or reach out to us for more information.

Contact us : skill\_link@outlook.com